

## TOTAL HEALTH CONCEPTS

### **CANCELLATION POLICY**

Due to the limited number of appointments that I can schedule daily/weekly, I will have to implement a 24 hour cancellation policy. You will be charged the full fee if your appointment is not cancelled prior to 24 hours.

I'm sorry to have to implement this policy, and I will be very considerate of any emergency that arises. I am so thankful for your business, and I hope this helps me to be more available to you.

THANK YOU,

Dr. Kelly